



ADEPT Helps Demand Response Operations Go Further

Rapid Deployments, Flexible Pricing and ROI from Day 1



Unmatched performance that saves costs

Deployed worldwide performing over 25 million trips a year, ADEPT software helps Demand Response Agencies maximize performance with advanced features and decision support tools that increase service capacity and reduce costs per mile. In addition ADEPT supports multiple operational models:

- ADA Paratransit
- Non-Emergency Medical Transportation
- Direct Operated Fleets
- Third-Party Dedicated Service Providers
- Taxi Operators

With over 20 years of experience we have incorporated the best practices of schedulers' and dispatchers' alike making our solutions best in breed for Demand Response. ADEPT is also configurable to support the unique environment of each operation to insure high-level productivity when it matters the most.

It is not what we say. It is what we do.

We deliver intuitive rider management solutions for smarter bookings, faster planning and more flexible, efficient dispatch execution.

From rider booking to our best-in-class scheduling and real-time dispatching, nobody provides better operational performance and quality of service.

- Cost per trip goes down by at least 10% with better ride sharing
- Advanced tools make agencies more productive even as demand for service grows
- The largest ADA fleet in the world have seen On-Time Performance increased to 95%
- Customers have seen Trip Per Revenue Hour increase by 30%



"With ADEPT our productivity saw a dramatic 30% increase while call handling time decreased by the same amount. In addition service denials dropped from 4.8% to 0%." — New York City Transit

COST

- Fully Optimized Schedules
- Most Efficient Routing
- Flexible Provider Models
- Effective Ride Sharing
- Streamlined Workflows and Automations
- MDT Agnostic

COMPLIANCE

- Configurable Business Rules
- Comprehensive Reporting
- Front to Back Audit Trails
- Performance Enhanced for OTP

CUSTOMER SERVICE

- Self-Serve Booking
- Communications via IVR
- Configurable OTP Strategies
- Works with Cashless Payment Systems

Why ADEPT Solutions?

Leading Demand Response Solution with Mobile Technology

- Next-generation technology helps communications with riders, streamline operations and exceed compliance standards that result in reduced operating costs.
- When matched with ADEPT our mobile technology solutions give agencies the ability to instantly communicate critical information and track fleet activity using either radio or cellular signals for optimal flexibility.

Unmatched Scale and Performance

- Lower vehicle operating and driver costs immediately, performance is guaranteed.
- We will help you calculate the Total Cost of Ownership and Return-On-Investment of both our software and mobile solutions. Our low prices will simply make sense, guaranteed.

Stability and Innovation

- Proven, 25 years in Paratransit with both large and small ADA customers world-wide.
- Long-time industry professionals dedicated to serving a critical need.
- Innovative modern technology that makes deployments simple and cost effective.

Contact us today for a **FREE** trial or demo of ADEPT
sales@stratagen.com or call 888.921.6695

ADEPT Optimizes Productivity

- ✓ Real-Time & Batch Scheduling
- ✓ Real-Time AVL Integrated Dispatching
- ✓ Client Registration and Management
- ✓ Trip Booking & Administration
- ✓ Reporting
- ✓ Vehicle Management
- ✓ Driver Management
- ✓ Mapping & Street Management

Better Trip Management

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More Revenue Per Hour

Just a 10% improvement with ADEPT (in many cases more) makes BIG savings and satisfies OTP standards.

